



**Joyce Malone, CPASRM, CFMP**  
**2024 Candidate for Advisory Board Region 2 Representative**  
**Bio**

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Joyce Malone’s work experience encompasses well over 35 years of experience in the Facilities field, specifically in the healthcare setting. She is currently the Vice President of Facility Services for Broadmead retirement community consisting of 305 independent living garden homes, 55 assisted living apartments and 70 skilled nursing apartments including rehab and memory care. The campus sits on 95 acres of property and has been actively engaged in changes in both leadership and infrastructure, much of which has been in place since its development in 1979.

The Facility Services Department, which is overseen by Joyce, encompasses areas including Maintenance, Engineering, Grounds, Transportation, Campus Safety, Housekeeping, Laundry, Dining, Reoccupancy, Construction and Custom Interiors requests, as well as Life Cycle Renovation.

Joyce is responsible for a staff of 105 in Facilities across all lines of business, and she maintains a budget of approximately \$9 million annually and a lifecycle budget of approximately \$7 million annually. In addition to the Facilities duties, she oversees the day-to-day operation of the risk management program for the community, ensuring education and safety.

Her background in Facility Services started at Johns Hopkins Bayview in 1984 (previously named Francis Scott Key Medical Center) where she worked until moving to a position at Church Hospital in Baltimore City from 1987-1995, when she moved to a continuing care retirement community setting for Erickson Living. Joyce remained there until 2014 when she came to Broadmead and will be with the community for 10 years this coming October.

**Certifications:**

- December 2019      Certified as a CPASRM (Certified Professional in Aging Services in Risk Management)
- March 2015        Graduated Magna cum Laude Ashford University – Clinton, Iowa  
BA degree in Gerontology, minor in Human Resources Management
- 2012 – Present    Member of the Chesapeake Area Society of Healthcare Engineering.  
Serving on board in various elected capacities, currently as President
- 2010 – Present    Certified Facilities Management Professional (CFMP) through IFMA